



HOW FAULTLESS BRANDS IMPROVED ENVIRONMENTAL COMPLIANCE & EH&S PERFORMANCE

RESTORING AUDIT READINESS AND BUILDING A SUSTAINABLE EH&S PROGRAM

SITUATION:

When Faultless Brands underwent a major ownership transition, gaps in environmental, health and safety (EH&S) processes left the organization exposed to significant environmental compliance and regulatory risks. New ownership recognized the urgency of addressing compliance gaps—particularly around air emissions, hazardous materials, and regulatory reporting at a manufacturing facility that is over 100 years old. OCCU-TEC stepped in to establish clear EH&S expectations, improve audit readiness, and build a sustainable compliance framework. As a result, the company now operates with confidence as they establish a structured EH&S program for long-term success, putting an end to their constant compliance concerns.

Before OCCU-TEC:

- Gaps in environmental compliance
- Outdated/missing documentation
- Limited audit readiness



CHALLENGES

FOLLOWING A PERIOD OF ORGANIZATIONAL TRANSITION, FAULTLESS BRANDS FACED SEVERAL EH&S HURDLES:

Continuity: After a long-tenured EH&S manager departed, the organization lost a significant amount of institutional knowledge.

Reporting: Critical compliance documentation was outdated, inaccessible, or incomplete, and there was no centralized system for tracking environmental and safety requirements or managing ongoing environmental compliance obligations.

Audit Readiness: Difficulty locating records and answering regulator questions increased risk exposure for Faultless during audits.

KEY CHALLENGES

	CONTINUITY	Loss of institutional knowledge
	REPORTING	Disorganized compliance records
	AUDIT READINESS	Difficulty responding to regulators

SCOPE OF SERVICES

THE PROJECT INVOLVED ASSESSMENTS AND SUPPORT RELATED TO FOUR CATEGORIES:

Air Emissions & Environmental Compliance: Evaluated air emission processes to assess compliance with state and federal regulations. OCCU-TEC reviewed industry reporting requirements and submission materials. This included reviewing air permits, emissions inventories, and reporting schedules to confirm accuracy and alignment with regulatory requirements.

Audit Preparedness & Regulatory Support: Guided the Faultless team through audit preparation while identifying documentation gaps. During audits, OCCU-TEC provided real-time support with responses. OCCU-TEC also helped organize documentation so records could be quickly accessed and presented during regulatory inquiries.

Onsite EH&S Support: Conducted facility walkthroughs to identify compliance gaps and collaborated with Faultless to develop actionable adjustment recommendations. Recommendations were prioritized based on risk level, operational impact, and urgency to address compliance gaps efficiently.

Training Services: Coached leadership on EH&S requirements, processes, and best practices, helping Faultless develop an ongoing weekly and monthly safety training series. Training was tailored to both leadership and frontline employees to ensure consistent understanding of EH&S responsibilities across the facility.



SOLUTIONS & EXECUTION

Rather than acting solely as an external assessor, OCCU-TEC partnered directly with Faultless leadership to proactively identify the highest-risk compliance gaps and develop a clear, phased plan to address them. This approach prioritized immediate regulatory exposure—such as documentation gaps and reporting risks—while building longer-term systems to support ongoing environmental compliance. OCCU-TEC focused on equipping internal teams with the tools, processes, and training needed to sustain a self-sufficient EH&S program. Grounded in technical expertise, this work provided a practical path forward that balanced compliance requirements with day-to-day operational realities.



PHASE 1
Identify risks



PHASE 2
Fix documentation & reporting



PHASE 3
Build systems & training



PHASE 4
Sustain EH&S program

Key services employed:

- Complete facility assessment for regulatory compliance
- Review of existing documentation for missing, incomplete, or out-of-date information to ensure audit readiness
- Development of an internal, self-sufficient safety training series



RESULTS

OCCU-TEC's partnership delivered measurable operational and cultural improvements:

Restoring Compliance Readiness: Documentation, reporting systems, and compliance processes were updated and aligned with applicable regulatory requirements.

Audit Readiness & Reduced Risk: Faultless can now confidently provide accurate, complete documentation to auditors, reducing regulatory risk and improving preparedness during inspections and audits.

Robust Internal Capacity: Faultless employees throughout the organization gained greater working knowledge of EH&S best practices, supporting a self-sufficient EH&S program and creating a safety culture embedded in daily operations.

Lean Team Support: The Faultless leadership team is relatively small, but the continued support of OCCU-TEC has allowed them to bring new hires up to speed while maintaining their new safety culture and regulatory compliance.

BEFORE OCCU-TEC

- ✗ Disorganized Records
- ✗ Audit Stress
- ✗ Reactive Approach
- ✗ Compliance Gaps

AFTER OCCU-TEC

- ✓ Centralized Documentation
- ✓ Audit Confidence
- ✓ Proactive EH&S Program
- ✓ Environmental Compliance Alignment



IMPACT

Today, Faultless Brands operates with a proactive, sustainable EH&S program built around long-term compliance. What was once a reactive environment, marked by missing or inaccessible documentation and constant concern about surprise inspections is now a program built on:

- **Ongoing training and continuous safety improvements**
- **Strong, centralized documentation practices**

With OCCU-TEC as a partner, the organization has not only significantly strengthened its compliance posture but has also built systems needed to maintain organizational confidence that Faultless is better prepared for audits and regulatory inquiries. For that reason, Faultless Brands continues to partner with OCCU-TEC for:

Regular Compliance Review: Our experts prepare and review all compliance documentation ahead of audits.

Reliable Audit Support: Our team makes itself available to walk regulators through the facility and answer any compliance questions.

For a legacy company navigating new ownership while trying to meet complex regulatory requirements, OCCU-TEC offers a level of expertise that provides clients like Faultless with true peace of mind about their environmental compliance.

Contact OCCU-TEC today to learn how our EH&S expertise can keep employees at your facility safe while keeping your business compliant.

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